



Trouble Shooting and FAQ **GMA Bluetooth Wireless Headset**

Question: When I turn my headset on for the first time only one earphone is working. What do I do?

Answer:

Take the earphones out of the charging dock, they will power ON automatically. LED indicator on the earphones will start flashing blue/red. The earphones are now in pairing mode.

The two earphones will pair automatically with each other. Once they are paired, the LED indicator of one earphone, will switch OFF, while the other will continue to flash blue/red alternately.

Keep the earphone and your Mobile phone or Device close to each other (within 1 meter (3ft) during Bluetooth pairing process.

Turn on the Bluetooth function of your Mobile phone or Device, and search for the earphones.

When you find the earphones, select "GMA Headset" from the list of found devices.

Two beeps will sound to indicate successful pairing. The indicator on earphone will switch OFF.

If only one is still working:

Take each earphone out of the dock individually to see if only one is pairing with your phone. If only one is pairing with your phone, you may find that two GMA Bluetooth options appear on your phone as each earphone pairs individually.

Return both earphones to the dock.

On your phone, forget/delete the GMA Bluetooth connections.

Remove both earphones from the charging dock at the same time, wait for a few seconds to ensure that they pair to each other.

Scan and Pair to phone Bluetooth ensuring that only one GMA connection appears on your phone.

Greenmouse (Pty) Ltd

Plett HQ: 27 Main Street, Plettenberg Bay, 6600, Western Cape, South Africa

JHB Office: Riversands Outlet Park, Building 2, Unit 14, Riversands Boulevard, Knopjeslaagte, JHB, 2156

KZN Office: The Workstation, Office 25, 1 Old Main Road, Umhlali, 4390

Co. Reg. 2019/352308/07 • Vat no: 4690293289

Tel: +27 (0)67 332 1724 • Email: info@greenmeetsafrica.com

greenmeetsafrica.com

